

Seaside Sustainability Store Policies

Re-Adopted by the Board July 17, 2023

We ship to all US states and territories, Canada, and internationally. Orders are typically processed within five business days yet shipping is dependent on whether the product is currently in stock. All orders are processed and shipped from a store in Gloucester, MA. We use the most cost-effective shipper based on your location (in-store pick-up is free).

If you are not 100% satisfied with your purchase, you can return any new, unused product and get a full refund or exchange the product for another one. You are responsible for the cost of return shipping. All merchandise purchased through the Seaside store can be returned within 30 days of purchasing. Refunds will be processed within 15 business days of receiving your return using your original method of payment.

Please contact customer service info@seasidesustainability.org for help with your order.